

Our approach to investigating noise issues



Always call 000
if it is an emergency
www.epa.nsw.gov.au



EPA Enviro Line 131 555
info@epa.nsw.gov.au
24 hours
7 days a week

We encourage people to report environmental incidents and concerns, including air, noise, water or waste issues, to the NSW EPA's 24/7 Environment Line on **131 555** or via our website.

Neighbourhood noise

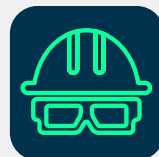


Local councils and NSW Police generally regulate neighbourhood noise such as:

- loud parties
- noise relating to cats or dogs
- limiting the time of day noisy activities can operate, such as lawn mowers.

Contact your local council if neighbourhood noise is impacting you.

Transport and construction noise



EPA oversees compliance with the requirements for noise from activities carried out by other public authorities (e.g. councils):

- rail operations or construction
- construction of freeways, tollways or tunnels.

If you have concerns with noise from these activities you can report them to the EPA's Environment Line.

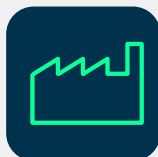
Noisy motor vehicles



The EPA assists the NSW Police and Transport for NSW to run enforcement campaigns with on-the-spot fines for excessive noise from motor vehicles.

You can report noisy or smoky vehicles on **131 555** or online at info@epa.nsw.gov.au

Commercial and industrial premises noise

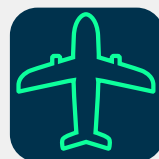


The EPA regulates noise from licensed industrial premises such as mines, and industrial facilities which hold an environment protection licence. Councils are responsible for non-licensed premises.

The EPA uses a number of means to investigate complaints or non-compliance, including monitoring noise and issuing noise abatement directions.

Contact the facility and the EPA to report industrial noise issues.

Other transport noise



- Aircraft noise is regulated by the Australian Government, except for privately owned airports.
- General traffic noise is regulated by RMS and councils.

If you have any questions, please call our Environment Line on **131 555** or email info@epa.nsw.gov.au