We noticed you had a smoky chimney on

Please see the information overleaf for ways to reduce smoke from your chimney.
Never burn household rubbish, driftwood or painted wood. Most old painted wood is likely to contain lead-based paint, and when burnt can produce poisonous gases.

Dry wood makes a sharp resonant sound, wet wood makes a dull sound. Freshly cut wood needs to be stored under cover in a dry, ventilated area for eight to twelve months before use. Green or unseasoned wood contains up to 70% water, which causes smoke, not heat and costs you money.

Open the air controls fully for 5 minutes before and 15 to 20 minutes after loading the heater. Stack wood loosely in your firebox, so plenty of air circulates around it. That way your fire will burn hot and efficiently, rather than smoulder, which causes smoke and air pollution.

In winter, the highest concentrations of fine particles in the air occur after midnight caused by smouldering heaters overnight.

Creosote can build up in the flue, resulting in inefficient burning and increasing the risk of a chimney fire.