Licence - 2156



Licence Details			
Number:	2156		
Anniversary Date:	06-July		

Licensee

KOPPERS CARBON MATERIALS & CHEMICALS PTY LTD

PO BOX 23

MAYFIELD NSW 2304

Premises

KOPPERS CARBON MATERIALS & CHEMICALS PTY LTD

133 WOODSTOCK STREET

MAYFIELD NORTH NSW 2304

Scheduled Activity

Chemical production

Chemical storage

Shipping in bulk

Fee Based Activity	<u>Scale</u>
Dangerous goods production	> 25000 T annual production capacity
General chemicals storage	> 5000-100000 kL storage capacity
Shipping in bulk	> 100000-500000 T of annual capacity to load and unload

Region
North - Hunter
Ground Floor, NSW Govt Offices, 117 Bull Street
NEWCASTLE WEST NSW 2302
Phone: (02) 4908 6800
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NSW 2300





INF	ORMATION ABOUT THIS LICENCE	4
Dic	ctionary	2
Re	esponsibilities of licensee	2
Va	riation of licence conditions	2
Du	ıration of licence	2
Lic	cence review	2
Fe	es and annual return to be sent to the EPA	2
Tra	ansfer of licence	5
Pu	blic register and access to monitoring data	5
1	ADMINISTRATIVE CONDITIONS	6
A1	What the licence authorises and regulates	6
A2	Premises or plant to which this licence applies	6
А3	Information supplied to the EPA	6
2	DISCHARGES TO AIR AND WATER AND APPLICATIONS TO LAND	7
P1	Location of monitoring/discharge points and areas	7
3	LIMIT CONDITIONS	8
L1	Pollution of waters	8
L2	Concentration limits	8
L3	Waste	11
L4	Potentially offensive odour	11
4	OPERATING CONDITIONS	11
01	Activities must be carried out in a competent manner	11
02	2 Maintenance of plant and equipment	11
О3	3 Dust	12
04	Emergency response	12
O5	5 Processes and management	12
O6	6 Waste management	12
07	Other operating conditions	13
5	MONITORING AND RECORDING CONDITIONS	13
M1	1 Monitoring records	13
M2	Requirement to monitor concentration of pollutants discharged	13
МЗ		16
M4		16
M5	5 Recording of pollution complaints	16



Licence - 2156

M6	Telephone complaints line	17
6	REPORTING CONDITIONS	17
R1	Annual return documents	17
R2	Notification of environmental harm	18
R3	Written report	19
R4	Other reporting conditions	19
7	GENERAL CONDITIONS	19
G1	Copy of licence kept at the premises or plant	19
G2	Other general conditions	20
DICT	TIONARY	22
Ge	neral Dictionary	22

Licence - 2156



Information about this licence

Dictionary

A definition of terms used in the licence can be found in the dictionary at the end of this licence.

Responsibilities of licensee

Separate to the requirements of this licence, general obligations of licensees are set out in the Protection of the Environment Operations Act 1997 ("the Act") and the Regulations made under the Act. These include obligations to:

- ensure persons associated with you comply with this licence, as set out in section 64 of the Act;
- control the pollution of waters and the pollution of air (see for example sections 120 132 of the Act):
- report incidents causing or threatening material environmental harm to the environment, as set out in Part 5.7 of the Act.

Variation of licence conditions

The licence holder can apply to vary the conditions of this licence. An application form for this purpose is available from the EPA.

The EPA may also vary the conditions of the licence at any time by written notice without an application being made.

Where a licence has been granted in relation to development which was assessed under the Environmental Planning and Assessment Act 1979 in accordance with the procedures applying to integrated development, the EPA may not impose conditions which are inconsistent with the development consent conditions until the licence is first reviewed under Part 3.6 of the Act.

Duration of licence

This licence will remain in force until the licence is surrendered by the licence holder or until it is suspended or revoked by the EPA or the Minister. A licence may only be surrendered with the written approval of the EPA.

Licence review

The Act requires that the EPA review your licence at least every 5 years after the issue of the licence, as set out in Part 3.6 and Schedule 5 of the Act. You will receive advance notice of the licence review.

Fees and annual return to be sent to the EPA

For each licence fee period you must pay:

- an administrative fee; and
- a load-based fee (if applicable).

Licence - 2156



The EPA publication "A Guide to Licensing" contains information about how to calculate your licence fees. The licence requires that an Annual Return, comprising a Statement of Compliance and a summary of any monitoring required by the licence (including the recording of complaints), be submitted to the EPA. The Annual Return must be submitted within 60 days after the end of each reporting period. See condition R1 regarding the Annual Return reporting requirements.

Usually the licence fee period is the same as the reporting period.

Transfer of licence

The licence holder can apply to transfer the licence to another person. An application form for this purpose is available from the EPA.

Public register and access to monitoring data

Part 9.5 of the Act requires the EPA to keep a public register of details and decisions of the EPA in relation to, for example:

- licence applications;
- licence conditions and variations;
- statements of compliance;
- load based licensing information; and
- load reduction agreements.

Under s320 of the Act application can be made to the EPA for access to monitoring data which has been submitted to the EPA by licensees.

This licence is issued to:

KOPPERS CARBON MATERIALS & CHEMICALS PTY LTD
PO BOX 23
MAYFIELD NSW 2304

subject to the conditions which follow.

Licence - 2156



1 Administrative Conditions

A1 What the licence authorises and regulates

A1.1 This licence authorises the carrying out of the scheduled activities listed below at the premises specified in A2. The activities are listed according to their scheduled activity classification, fee-based activity classification and the scale of the operation.

Unless otherwise further restricted by a condition of this licence, the scale at which the activity is carried out must not exceed the maximum scale specified in this condition.

Scheduled Activity	Fee Based Activity	Scale
Chemical production	Dangerous goods production	> 25000 T annual production capacity
Chemical storage	General chemicals storage	> 5000 - 100000 kL storage capacity
Shipping in bulk	Shipping in bulk	> 100000 - 500000 T of annual capacity to load and unload

A2 Premises or plant to which this licence applies

Promises Details

A2.1 The licence applies to the following premises:

Premises Details
KOPPERS CARBON MATERIALS & CHEMICALS PTY LTD
133 WOODSTOCK STREET
MAYFIELD NORTH
NSW 2304
PREMISES INCLUDES:
LOT 2 DP 528411 AS DESCRIBED IN PLAN TITLED: 'EPA EMISSION
POINTS LOCATIONS, LN 535/11' DATED 20-05-2013;
TAR & PITCH PIPELINES AND ASSOCIATED INFRASTRUCTURE LOCATED
IN LOT 3 DP 1095751, LOT 222 DP 1013964 AND LOT 333 DP 1176879 AS
DESCRIBED IN PLAN TITLED: 'PLAN OF TAR & PITCH PIPELINES,
KOPPERS MAIN SITE TO NO. 6 BERTH, WOODSTOCK STREET,
MAYFIELD' DATED 01-11-2013;
LICENCE AREA DESCRIBED WITHIN LOTS 1 & 4 DP 1177466 IN PLAN
TITLED: 'PROPOSED LICENCE AREA WITHIN LOTS 1 & 4 DP 1177466'
(SHEETS 1, 2 & 3) DATED 26-03-2013 (EPA REF. LIC07/2182-05).

A3 Information supplied to the EPA

A3.1 Works and activities must be carried out in accordance with the proposal contained in the licence application, except as expressly provided by a condition of this licence.

Licence - 2156



In this condition the reference to "the licence application" includes a reference to:

- a) the applications for any licences (including former pollution control approvals) which this licence replaces under the Protection of the Environment Operations (Savings and Transitional) Regulation 1998; and
- b) the licence information form provided by the licensee to the EPA to assist the EPA in connection with the issuing of this licence.

2 Discharges to Air and Water and Applications to Land

P1 Location of monitoring/discharge points and areas

- P1.1 The following utilisation areas referred to in the table below are identified in this licence for the purposes of the monitoring and/or the setting of limits for any application of solids or liquids to the utilisation area.
- P1.2 The following points referred to in the table below are identified in this licence for the purposes of monitoring and/or the setting of limits for the emission of pollutants to the air from the point.

EPA identi- fication no.	Type of Monitoring Point	Type of Discharge Point	Location Description
1	Discharge to air Air emissions monitoring	Discharge to air Air emissions monitoring	Discharge stack from fume scrubber indicated as '111H' on plan LN 535/11 dated 20-05-2013 (EPA ref. LIC07/2182-05).
2	Discharge to air Air emissions monitoring	Discharge to air Air emissions monitoring	Discharge stack from fume scrubber indicated as '311H' on plan LN 535/11 dated 20-05-2013 (EPA ref. LIC07/2182-05).
3	Discharge to air Air emissions monitoring	Discharge to air Air emissions monitoring	Discharge stack from fume scrubber indicated as '414H' on plan LN 535/11 dated 20-05-2013 (EPA ref. LIC07/2182-05).
4	Discharge to air Air emissions monitoring	Discharge to air Air emissions monitoring	Discharge stack from fume scrubber indicated as '518H' on plan LN 535/11 dated 20-05-2013 (EPA ref. LIC07/2182-05).
5	Discharge to air Air emissions monitoring	Discharge to air Air emissions monitoring	Discharge stack from fume scrubber indicated as '711H' on plan LN 535/11 dated 20-05-2013 (EPA ref. LIC07/2182-05).
8	Discharge to air Air emissions monitoring	Discharge to air Air emissions monitoring	Discharge stack from fume scrubber indicated as '611H' on plan LN-1141/1 dated 05-01-1999 (EPA ref. LIC07/2182-05).
9	Discharge to air Air emissions monitoring	Discharge to air Air emissions monitoring	Discharge stack from Boiler No. 1 & Boiler No. 2 indicated as 'BOILER' on plan LN 535/11 dated 20-05-2013 (EPA ref. LIC07/2182-05).
10	Discharge to air Air emissions monitoring	Discharge to air Air emissions monitoring	Discharge stack from Creosote Tubeheater indicated as 'CREOSOTE' on plan LN 535/11 dated 20-05-2013 (EPA ref. LIC07/2182-05).

Environment Protection Authority - NSW Licence version date: 3-Apr-2017

Licence - 2156



11	Discharge to air Air emissions monitoring	Discharge to air Air emissions monitoring	Discharge stack from Tar Tubeheater indicated as 'TAR' on plan LN 535/11 dated 20-05-2013 (EPA ref. LIC07/2182-05).
12	Discharge to air Air emissions monitoring	Discharge to air Air emissions monitoring	Discharge stack from Naphthalene Tubeheater indicated as 'NAPHTH' on plan LN 535/11 dated 20-05-2013 (EPA ref. LIC07/2182-05).
13	Discharge to air Air emissions monitoring	Discharge to air Air emissions monitoring	Discharge stack from No. 2 heater indicated as 'No. 2 Heater' on plan LN 535/11 dated 20-05-2013 (EPA ref. LIC07/2182-05).
14	Discharge to air Air emissions monitoring	Discharge to air Air emissions monitoring	Discharge stack from No. 3 heater indicated as 'No. 3 Heater' on plan LN 535/11 dated 20-05-2013 (EPA ref. LIC07/2182-05).
15	Discharge to air Air emissions monitoring	Discharge to air Air emissions monitoring	Discharge stack from Booster Pumping Station indicated as 'No. 1 HTF' on plan LN-1141/1 dated 05-01-1999 (EPA ref. LIC07/2182-05).
16	Weather monitoring		Weather monitoring station approved by the EPA

3 Limit Conditions

L1 Pollution of waters

L1.1 Except as may be expressly provided in any other condition of this licence, the licensee must comply with section 120 of the Protection of the Environment Operations Act 1997.

L2 Concentration limits

- L2.1 For each monitoring/discharge point or utilisation area specified in the table\s below (by a point number), the concentration of a pollutant discharged at that point, or applied to that area, must not exceed the concentration limits specified for that pollutant in the table.
- L2.2 Air Concentration Limits

POINT 1

Pollutant	Units of measure	100 percentile concentration limit	Reference conditions	Oxygen correction	Averaging period
Hydrogen Sulfide	milligrams per cubic metre	5	Dry, 273 K, 101.3 kPa		1 hour

Pollutant	Units of measure	100 percentile concentration limit	Reference conditions	Oxygen correction	Averaging period
Hydrogen Sulfide	milligrams per cubic metre	5	Dry, 273 K, 101.3 kPa		1 hour

Licence - 2156



POINT 3

Pollutant	Units of measure	100 percentile concentration limit	Reference conditions	Oxygen correction	Averaging period
Hydrogen Sulfide	milligrams per cubic metre	5	Dry, 273 K, 101.3 kPa		1 hour

POINT 4

Pollutant	Units of measure	100 percentile concentration limit	Reference conditions	Oxygen correction	Averaging period
Hydrogen Sulfide	milligrams per cubic metre	5	Dry, 273 K, 101.3 kPa		1 hour

POINT 5

Pollutant	Units of measure	100 percentile concentration limit	Reference conditions	Oxygen correction	Averaging period
Hydrogen Sulfide	milligrams per cubic metre	5	Dry, 273 K, 101.3 kPa		1 hour

POINT 8

Pollutant	Units of measure	100 percentile concentration limit	Reference conditions	Oxygen correction	Averaging period
Hydrogen Sulfide	milligrams per cubic metre	5	Dry, 273 K, 101.3 kPa		1 hour

POINT 9

Pollutant	Units of measure	100 percentile concentration limit	Reference conditions	Oxygen correction	Averaging period
Nitrogen Oxides	milligrams per cubic metre	500	Dry, 273 K, 101.3 kPa	3%	1 hour
Sulphur trioxide	milligrams per cubic metre	100	Dry, 273 K, 101.3 kPa	3%	1 hour
Total Solid Particles	milligrams per cubic metre	100	Dry, 273 K, 101.3 kPa	3%	1 hour

Pollutant	Units of measure	100 percentile concentration limit	Reference conditions	Oxygen correction	Averaging period
Nitrogen Oxides	milligrams per cubic metre	2000	Dry, 273 K, 101.3 kPa	3%	1 hour
Sulphur trioxide	milligrams per cubic metre	100	Dry, 273 K, 101.3 kPa	3%	1 hour
Total Solid Particles	milligrams per cubic metre	100	Dry, 273 K, 101.3 kPa	3%	1 hour

Licence - 2156



POINT 11

Pollutant	Units of measure	100 percentile concentration limit	Reference conditions	Oxygen correction	Averaging period
Nitrogen Oxides	milligrams per cubic metre	2000	Dry, 273 K, 101.3 kPa	3%	1 hour
Sulphur trioxide	milligrams per cubic metre	100	Dry, 273 K, 101.3 kPa	3%	1 hour
Total Solid Particles	milligrams per cubic metre	100	Dry, 273 K, 101.3 kPa	3%	1 hour

POINT 12

Pollutant	Units of measure	100 percentile concentration limit	Reference conditions	Oxygen correction	Averaging period
Nitrogen Oxides	milligrams per cubic metre	2000	Dry, 273 K, 101.3 kPa	3%	1 hour
Sulphur trioxide	milligrams per cubic metre	100	Dry, 273 K, 101.3 kPa	3%	1 hour
Total Solid Particles	milligrams per cubic metre	100	Dry, 273 K, 101.3 kPa	3%	1 hour

POINT 13

Pollutant	Units of measure	100 percentile concentration limit	Reference conditions	Oxygen correction	Averaging period
Nitrogen Oxides	milligrams per cubic metre	2000	Dry, 273 K, 101.3 kPa	3%	1 hour
Sulphur trioxide	milligrams per cubic metre	100	Dry, 273 K, 101.3 kPa	3%	1 hour
Total Solid Particles	milligrams per cubic metre	100	Dry, 273 K, 101.3 kPa	3%	1 hour

POINT 14

Pollutant	Units of measure	100 percentile concentration limit	Reference conditions	Oxygen correction	Averaging period
Nitrogen Oxides	milligrams per cubic metre	2000	Dry, 273 K, 101.3 kPa	3%	1 hour
Sulphur trioxide	milligrams per cubic metre	100	Dry, 273 K, 101.3 kPa	3%	1 hour
Total Solid Particles	milligrams per cubic metre	100	Dry, 273 K, 101.3 kPa	3 %	1 hour

Pollutant	Units of measure	100 percentile concentration limit	Reference conditions	Oxygen correction	Averaging period
Nitrogen Oxides	milligrams per cubic metre	2000	Dry, 273 K, 101.3 kPa	3%	1 hour

Licence - 2156



Sulphur trioxide	milligrams per cubic metre	100	Dry, 273 K, 101.3 kPa	3%	1 hour
Total Solid Particles	milligrams per cubic metre	100	Dry, 273 K, 101.3 kPa	3%	1 hour

Note: Concentration limits for Point 9 for Nitrogen dioxide (NO2) or nitrogen oxide (NO) or both, as NO2 equivalent in the above table do not apply until 8 April 2016, being in accordance with Condition E1.1.

L3 Waste

- L3.1 The licensee must not cause, permit or allow any waste generated outside the premises to be received at the premises for storage, treatment, processing, reprocessing or disposal or any waste generated at the premises to be disposed of at the premises, except as expressly permitted by the licence.
- L3.2 This condition only applies to the storage, treatment, processing, reprocessing or disposal of waste at the premises if those activities require an environment protection licence.

L4 Potentially offensive odour

- L4.1 No condition of this licence identifies a potentially offensive odour for the purposes of Section 129 of the Protection of the Environment Operations Act 1997.
- L4.2 The licensee must not cause or permit the emission of offensive odour beyond the boundary of the premises.
- Note: Section 129 of the Protection of the Environment Operations Act 1997, provides that the licensee must not cause or permit the emission of any offensive odour from the premises but provides a defence if the emission is identified in the relevant environment protection licence as a potentially offensive odour and the odour was emitted in accordance with the conditions of a licence directed at minimising odour.

4 Operating Conditions

O1 Activities must be carried out in a competent manner

- O1.1 Licensed activities must be carried out in a competent manner.
 - This includes:
 - a) the processing, handling, movement and storage of materials and substances used to carry out the activity; and
 - b) the treatment, storage, processing, reprocessing, transport and disposal of waste generated by the activity.

O2 Maintenance of plant and equipment

- O2.1 All plant and equipment installed at the premises or used in connection with the licensed activity:
 - a) must be maintained in a proper and efficient condition; and

Licence - 2156



b) must be operated in a proper and efficient manner.

O3 Dust

- O3.1 The premises must be maintained in a condition which minimises or prevents the emission of dust from the premises.
- O3.2 All operations and activities occurring at the premises must be carried out in a manner that will minimise the emission of dust from the premises.
- O3.3 Trucks entering and leaving the premises that are carrying loads of dust generating materials must have their loads covered at all times, except during loading and unloading.

O4 Emergency response

O4.1 The licensee must maintain, and implement as necessary, a current emergency response plan for the premises. The licensee must keep the emergency response plan on the premises at all times. The emergency response plan must document systems and procedures to deal with all types of incidents (e.g. spills, explosions or fire) that may occur at the premises or that may be associated with activities that occur at the premises and which are likely to cause harm to the environment. If a current emergency response plan does not exist at the date on which this condition is attached to the licence, the licensee must develop an emergency response plan within three months of that date.

O5 Processes and management

O5.1 All above ground tanks containing material that is likely to cause environmental harm must be bunded or have an alternative spill containment system in place.

O5.2 Bunds must:

- a) have walls and floors constructed of impervious materials;
- b) be of sufficient capacity to contain 110% of the volume of the tank (or 110% volume of the largest tank where a group of tanks are installed);
- c) have floors graded to a collection sump; and
- d) not have a drain valve incorporated in the bund structure,

or be constructed and operated in a manner that achieves the same environmental outcome.

O6 Waste management

- O6.1 The licensee must ensure that any liquid and/or non liquid waste generated and/or stored at the premises is assessed and classified in accordance with the EPA's Waste Classification Guidelines as in force from time to time.
- O6.2 The licensee must ensure that waste identified for recycling is stored separately from other waste.

Licence - 2156



O7 Other operating conditions

- O7.1 The licensee must ensure that the pipelines extending from the main plant to Mayfield No. 6 Berth are signposted in accordance with Australian Standard 1345, 1995: 'Identification of the contents of pipes, conduits and ducts'.
- O7.2 The licensee must ensure that the pipelines referred to in Condition O7.1 are clearly signposted with the name of the licensee and emergency contact details of the licensee.

5 Monitoring and Recording Conditions

M1 Monitoring records

- M1.1 The results of any monitoring required to be conducted by this licence or a load calculation protocol must be recorded and retained as set out in this condition.
- M1.2 All records required to be kept by this licence must be:
 - a) in a legible form, or in a form that can readily be reduced to a legible form;
 - b) kept for at least 4 years after the monitoring or event to which they relate took place; and
 - c) produced in a legible form to any authorised officer of the EPA who asks to see them.
- M1.3 The following records must be kept in respect of any samples required to be collected for the purposes of this licence:
 - a) the date(s) on which the sample was taken;
 - b) the time(s) at which the sample was collected;
 - c) the point at which the sample was taken; and
 - d) the name of the person who collected the sample.

M2 Requirement to monitor concentration of pollutants discharged

- M2.1 For each monitoring/discharge point or utilisation area specified below (by a point number), the licensee must monitor (by sampling and obtaining results by analysis) the concentration of each pollutant specified in Column 1. The licensee must use the sampling method, units of measure, and sample at the frequency, specified opposite in the other columns:
- M2.2 Air Monitoring Requirements

Pollutant	Units of measure	Frequency	Sampling Method
Hydrogen Sulfide	milligrams per cubic metre	Every 6 months	TM-5

Licence - 2156



Pollutant	Units of measure	Frequency	Sampling Method
Hydrogen Sulfide	milligrams per cubic metre	Every 6 months	TM-5

POINT 3

Pollutant	Units of measure	Frequency	Sampling Method
Hydrogen Sulfide	milligrams per cubic metre	Every 6 months	TM-5

POINT 4

Pollutant	Units of measure	Frequency	Sampling Method
Hydrogen Sulfide	milligrams per cubic metre	Every 6 months	TM-5

POINT 5

Pollutant	Units of measure	Frequency	Sampling Method
Hydrogen Sulfide	milligrams per cubic metre	Every 6 months	TM-5

POINT 8

Pollutant	Units of measure	Frequency	Sampling Method
Hydrogen Sulfide	milligrams per cubic metre	Every 6 months	TM-5

POINT 9

Pollutant	Units of measure	Frequency	Sampling Method
Nitrogen Oxides	milligrams per cubic metre	Every 6 months	TM-11
Sulphur dioxide	milligrams per cubic metre	Every 6 months	TM-4
Sulphur trioxide	milligrams per cubic metre	Every 6 months	TM-3
Total Solid Particles	milligrams per cubic metre	Every 6 months	TM-15

POINT 10

Pollutant	Units of measure	Frequency	Sampling Method
Nitrogen Oxides	milligrams per cubic metre	Every 6 months	TM-11
Sulphur dioxide	milligrams per cubic metre	Every 3 months	TM-4
Sulphur trioxide	milligrams per cubic metre	Every 3 months	TM-3
Total Solid Particles	milligrams per cubic metre	Every 6 months	TM-15

Licence - 2156



Pollutant	Units of measure	Frequency	Sampling Method
Nitrogen Oxides	milligrams per cubic metre	Every 6 months	TM-11
Sulphur dioxide	milligrams per cubic metre	Every 3 months	TM-4
Sulphur trioxide	milligrams per cubic metre	Every 3 months	TM-3
Total Solid Particles	milligrams per cubic metre	Every 6 months	TM-15

POINT 12

Pollutant	Units of measure	Frequency	Sampling Method
Nitrogen Oxides	milligrams per cubic metre	Every 6 months	TM-11
Sulphur dioxide	milligrams per cubic metre	Every 6 months	TM-4
Sulphur trioxide	milligrams per cubic metre	Every 6 months	TM-3
Total Solid Particles	milligrams per cubic metre	Every 6 months	TM-15

POINT 13

Pollutant	Units of measure	Frequency	Sampling Method
Nitrogen Oxides	milligrams per cubic metre	Every 6 months	TM-11
Sulphur dioxide	milligrams per cubic metre	Every 6 months	TM-4
Sulphur trioxide	milligrams per cubic metre	Every 6 months	TM-3
Total Solid Particles	milligrams per cubic metre	Every 6 months	TM-15

POINT 14

Pollutant	Units of measure	Frequency	Sampling Method
Nitrogen Oxides	milligrams per cubic metre	Every 6 months	TM-11
Sulphur dioxide	milligrams per cubic metre	Every 6 months	TM-4
Sulphur trioxide	milligrams per cubic metre	Every 6 months	TM-3
Total Solid Particles	milligrams per cubic metre	Every 6 months	TM-15

Pollutant	Units of measure	Frequency	Sampling Method
Nitrogen Oxides	milligrams per cubic metre	Every 6 months	TM-11
Sulphur dioxide	milligrams per cubic metre	Every 6 months	TM-4
Sulphur trioxide	milligrams per cubic metre	Every 6 months	TM-3
Total suspended particles	milligrams per cubic metre	Every 6 months	TM-15

Licence - 2156



M3 Testing methods - concentration limits

- M3.1 Monitoring for the concentration of a pollutant emitted to the air required to be conducted by this licence must be done in accordance with:
 - a) any methodology which is required by or under the Act to be used for the testing of the concentration of the pollutant; or
 - b) if no such requirement is imposed by or under the Act, any methodology which a condition of this licence requires to be used for that testing; or
 - c) if no such requirement is imposed by or under the Act or by a condition of this licence, any methodology approved in writing by the EPA for the purposes of that testing prior to the testing taking place.

Note: The *Protection of the Environment Operations (Clean Air) Regulation 2010* requires testing for certain purposes to be conducted in accordance with test methods contained in the publication "Approved Methods for the Sampling and Analysis of Air Pollutants in NSW".

M4 Weather monitoring

M4.1 For Point 16 the licensee must monitor (by sampling and obtaining results by analysis) the parameters specified in Column 1. The licensee must use the sampling method, units of measure, averaging period and sample at the frequency, specified opposite in the other columns.

Parameter	Units of Measure	Frequency	Averaging Period	Sampling Method
Temperature at 2 metres	Degrees Celcius	Continuous	1 hour	AM-4
Temperature at 10 metres	Degrees Celcius	Continuous	1 hour	AM-4
Wind direction at 10 metres	Degrees	Continuous	15 minute	AM-2 and AM-4
Wind speed at 10 metres	metres per second	Continuous	15 minute	AM-2 and AM-4
Sigma theta at 10 metres	Degrees	Continuous	15 minute	AM-2 and AM-4
Solar radiation	Watts per metre squared	Continuous	15 minute	AM-4
Rainfall	millimetres	Continuous	24 hour	AM-4
Additional Requirements: Siting	-	-	-	AM-1 and AM-4
Additional Requirements: Measurement	-	-	-	AM-2 and AM-4

M5 Recording of pollution complaints

Environment Protection Authority - NSW Licence version date: 3-Apr-2017

Licence - 2156



- M5.1 The licensee must keep a legible record of all complaints made to the licensee or any employee or agent of the licensee in relation to pollution arising from any activity to which this licence applies.
- M5.2 The record must include details of the following:
 - a) the date and time of the complaint;
 - b) the method by which the complaint was made;
 - c) any personal details of the complainant which were provided by the complainant or, if no such details were provided, a note to that effect;
 - d) the nature of the complaint;
 - e) the action taken by the licensee in relation to the complaint, including any follow-up contact with the complainant; and
 - f) if no action was taken by the licensee, the reasons why no action was taken.
- M5.3 The record of a complaint must be kept for at least 4 years after the complaint was made.
- M5.4 The record must be produced to any authorised officer of the EPA who asks to see them.

M6 Telephone complaints line

- M6.1 The licensee must operate during its operating hours a telephone complaints line for the purpose of receiving any complaints from members of the public in relation to activities conducted at the premises or by the vehicle or mobile plant, unless otherwise specified in the licence.
- M6.2 The licensee must notify the public of the complaints line telephone number and the fact that it is a complaints line so that the impacted community knows how to make a complaint.
- M6.3 The preceding two conditions do not apply until 3 months after: the date of the issue of this licence.
- M6.4 The licensee must nominate a representative of the company that is available all all times and is capable of providing immediate assistance or response during emergencies or any other incidents at the premises. The name of the nominated representative and their contact details, including a telephone number, must be current at all times.

6 Reporting Conditions

R1 Annual return documents

- R1.1 The licensee must complete and supply to the EPA an Annual Return in the approved form comprising:
 - 1. a Statement of Compliance,
 - 2. a Monitoring and Complaints Summary,
 - 3. a Statement of Compliance Licence Conditions,
 - 4. a Statement of Compliance Load based Fee,
 - 5. a Statement of Compliance Requirement to Prepare Pollution Incident Response Management Plan,
 - 6. a Statement of Compliance Requirement to Publish Pollution Monitoring Data; and
 - 7. a Statement of Compliance Environmental Management Systems and Practices.

Licence - 2156



At the end of each reporting period, the EPA will provide to the licensee a copy of the form that must be completed and returned to the EPA.

- R1.2 An Annual Return must be prepared in respect of each reporting period, except as provided below.
- R1.3 Where this licence is transferred from the licensee to a new licensee:
 - a) the transferring licensee must prepare an Annual Return for the period commencing on the first day of the reporting period and ending on the date the application for the transfer of the licence to the new licensee is granted; and
 - b) the new licensee must prepare an Annual Return for the period commencing on the date the application for the transfer of the licence is granted and ending on the last day of the reporting period.
- R1.4 Where this licence is surrendered by the licensee or revoked by the EPA or Minister, the licensee must prepare an Annual Return in respect of the period commencing on the first day of the reporting period and ending on:
 - a) in relation to the surrender of a licence the date when notice in writing of approval of the surrender is given; or
 - b) in relation to the revocation of the licence the date from which notice revoking the licence operates.
- R1.5 The Annual Return for the reporting period must be supplied to the EPA via eConnect *EPA* or by registered post not later than 60 days after the end of each reporting period or in the case of a transferring licence not later than 60 days after the date the transfer was granted (the 'due date').
- R1.6 The licensee must retain a copy of the Annual Return supplied to the EPA for a period of at least 4 years after the Annual Return was due to be supplied to the EPA.
- R1.7 Within the Annual Return, the Statements of Compliance must be certified and the Monitoring and Complaints Summary must be signed by:
 - a) the licence holder; or
 - b) by a person approved in writing by the EPA to sign on behalf of the licence holder.
- Note: The term "reporting period" is defined in the dictionary at the end of this licence. Do not complete the Annual Return until after the end of the reporting period.
- Note: An application to transfer a licence must be made in the approved form for this purpose.

R2 Notification of environmental harm

- R2.1 Notifications must be made by telephoning the Environment Line service on 131 555.
- R2.2 The licensee must provide written details of the notification to the EPA within 7 days of the date on which the incident occurred.
- Note: The licensee or its employees must notify all relevant authorities of incidents causing or threatening material harm to the environment immediately after the person becomes aware of the incident in accordance with the requirements of Part 5.7 of the Act.

Licence - 2156



R3 Written report

- R3.1 Where an authorised officer of the EPA suspects on reasonable grounds that:
 - a) where this licence applies to premises, an event has occurred at the premises; or
 - b) where this licence applies to vehicles or mobile plant, an event has occurred in connection with the carrying out of the activities authorised by this licence,
 - and the event has caused, is causing or is likely to cause material harm to the environment (whether the harm occurs on or off premises to which the licence applies), the authorised officer may request a written report of the event.
- R3.2 The licensee must make all reasonable inquiries in relation to the event and supply the report to the EPA within such time as may be specified in the request.
- R3.3 The request may require a report which includes any or all of the following information:
 - a) the cause, time and duration of the event;
 - b) the type, volume and concentration of every pollutant discharged as a result of the event;
 - c) the name, address and business hours telephone number of employees or agents of the licensee, or a specified class of them, who witnessed the event;
 - d) the name, address and business hours telephone number of every other person (of whom the licensee is aware) who witnessed the event, unless the licensee has been unable to obtain that information after making reasonable effort;
 - e) action taken by the licensee in relation to the event, including any follow-up contact with any complainants;
 - f) details of any measure taken or proposed to be taken to prevent or mitigate against a recurrence of such an event; and
 - g) any other relevant matters.
- R3.4 The EPA may make a written request for further details in relation to any of the above matters if it is not satisfied with the report provided by the licensee. The licensee must provide such further details to the EPA within the time specified in the request.

R4 Other reporting conditions

- R4.1 The licensee must submit to the EPA with the Annual Return an Emissions Stack Testing Report compiled by an appropriately qualified and experienced person that details:
 - (a) monitoring results of the stack tests for each Point in accordance with Condition M2 for the reporting period; and
 - (b) if exceedences occur, details of management options that have been implemented to address the exceedences.

7 General Conditions

G1 Copy of licence kept at the premises or plant

G1.1 A copy of this licence must be kept at the premises to which the licence applies.

Licence - 2156



- G1.2 The licence must be produced to any authorised officer of the EPA who asks to see it.
- G1.3 The licence must be available for inspection by any employee or agent of the licensee working at the premises.

G2 Other general conditions

G2.1 Completed Programs

Program	Description	Completed Date
PRP 1 - Odour Emission Rate Investigation	Investigation of odour emission rates for the purpose of developing a site specific stack emission limit for all stack sources and identify pollution control works required to ensure that all stack emissions comply with the site specific stack emission limits. Identification of odour emission rates from the premise to assist in determining the pollution control works required to comply with the site specific stack emission limits.	31-December-2001
PRP 2 - Tank 318 Scrubber Works	Works to reduce offensive odour emissions from Tank 318 by dosing the scrubbing solution.	29-August-2006
PRP 3 - Tank 318 Works to Reduce BTEX	Works to reduce offensive odour emissions from Tank 318 Scrubber by reduction of BTEX loading rates.	29-August-2006
PRP 4 - Tank 518H Works	Works to reduce offensive odour emissions from Tank 518H.	29-August-2006
PRP 5 - Tank 711H Works	Works to reduce offensive odour emissions from Tank 711H.	30-March-2009
PRP 6 - Tar Heater Odour Reduction Works Report	Submission of a report including timetable for installation of works to reduce emissiions from the Tar heater.	30-December-2009
PRP 7 - Truck Loading System Works	Works to reduce offensive odour emissions from the Truck Loading Systems.	29-August-2006
PRP 8 - Fume Collection System	Reduction of offensive emissions from the Tar & Napthalene Buildings by way of a Fume Collection System.	13-May-2005
PRP 9 - Meterological Station	Installation of a Meterological Station to monitor weather conditions.	30-September-2003
PRP 10 - Odour Assessment & Reporting	Developement of program to monitor and evaluate the effectiveness of changes aimed at mitigating offensive odours.	29-September-2008
PRP 11 - Naphthalene Heater Works	Replacement of the forced draft burner for Naphthalene heater to reduce/eliminate offensive odours.	31-July-2009
PRP 12 - Naphthalene Heater Performance Report	Submission of a report on performance of newly-installed forced draft burner for Naphthalene heater to Reduce/eliminate offensive odours.	30-October-2009

Environment Protection Authority - NSW Licence version date: 3-Apr-2017

Licence - 2156



PRP 13 - Cresote Heater Performance Report	Submission of a report on the performance of newly-installed forced draft burner for Creosote heater to Reduce/eliminate offensive odours.	30-October-2009
PRP 14 - Tar Heater Odour Reduction Works Report	The licensee must submit a report that includes a timetable for the installation of works to reduce odour emissions from the tar heater, including the identification of works to reduce offensive odours, BTEX, H2S and VOCs from the premises.	31-December-2009
PRP 15 - Naphthalene Farm Nitrogen Blankets	The licensee must install nitrogen blankets on tanks within the naphthalene tank farm. Reduction of vapours and associated offensive odours.	27-July-2011
PRP 16 - Naphthalene Farm Nitrogen Blankets	The licensee must install nitrogen blanketing on various tanks in the naphthalene tanks farm to mitigate vapours and potentially offensive odours.	28-March-2012
PRP 17 - Naphthalene Tank Farm Fume Scrubber Emissions	Modification of Naphthalene Tank Farm fume scrubber system to direct vapours to the process tube heaters to reduce vapour and odour emissions.	28-March-2012
PRP 18 - Naphthalene Tank Farm Nitrogen Blanketing	Installation of nitrogen blanketing on the remaining tanks in the naphthalene tank farm to mitigate the emission of vapours and potentially offensive odours.	20-January-2015
PRP 19 - Mayfield No. 6 Berth Fume Recovery System	Installation of a fume recovery system associated with the Mayfield No. 6 Berth to treat displaced odours from Carbon Black Feedstock Oil ship loading activities.	19-November-2014
PRP 20 - SO3 Pollution Reduction Study	Sampling program to investigate the cause/s of SO3 exceedances.	30-December-2016
PRP 21 - Closed Loop Cooling Tower	Replacement of the existing open loop cooling tower with a closed loop cooling tower to minimise the release of odour in the event of a potential leak.	21-December-2016

Licence - 2156



Dictionary

General Dictionary

3DGM [in relation
to a concentration
limit1

Means the three day geometric mean, which is calculated by multiplying the results of the analysis of three samples collected on consecutive days and then taking the cubed root of that amount. Where one or more of the samples is zero or below the detection limit for the analysis, then 1 or the detection limit respectively should be used in place of those samples

Act Means the Protection of the Environment Operations Act 1997

activityMeans a scheduled or non-scheduled activity within the meaning of the Protection of the Environment

Operations Act 1997

actual load Has the same meaning as in the Protection of the Environment Operations (General) Regulation 2009

AM Together with a number, means an ambient air monitoring method of that number prescribed by the

Approved Methods for the Sampling and Analysis of Air Pollutants in New South Wales.

AMG Australian Map Grid

anniversary date The anniversary date is the anniversary each year of the date of issue of the licence. In the case of a

licence continued in force by the Protection of the Environment Operations Act 1997, the date of issue of the licence is the first anniversary of the date of issue or last renewal of the licence following the

commencement of the Act.

annual return Is defined in R1.1

Approved Methods Publication

Has the same meaning as in the Protection of the Environment Operations (General) Regulation 2009

assessable pollutants

Has the same meaning as in the Protection of the Environment Operations (General) Regulation 2009

BOD Means biochemical oxygen demand

CEM Together with a number, means a continuous emission monitoring method of that number prescribed by

the Approved Methods for the Sampling and Analysis of Air Pollutants in New South Wales.

COD Means chemical oxygen demand

composite sample Unless otherwise specifically approved in writing by the EPA, a sample consisting of 24 individual samples

collected at hourly intervals and each having an equivalent volume.

cond. Means conductivity

environment Has the same meaning as in the Protection of the Environment Operations Act 1997

environment protection legislation Has the same meaning as in the Protection of the Environment Administration Act 1991

EPA Means Environment Protection Authority of New South Wales.

fee-based activity classification

Means the numbered short descriptions in Schedule 1 of the Protection of the Environment Operations (General) Regulation 2009.

general solid waste (non-putrescible)

Has the same meaning as in Part 3 of Schedule 1 of the Protection of the Environment Operations Act 1997

Licence - 2156



flow weighted composite sample Means a sample whose composites are sized in proportion to the flow at each composites time of collection

general solid waste (putrescible)

Has the same meaning as in Part 3 of Schedule 1 of the Protection of the Environmen t Operations Act

grab sample Means a single sample taken at a point at a single time

hazardous waste Has the same meaning as in Part 3 of Schedule 1 of the Protection of the Environment Operations Act

1997

licensee Means the licence holder described at the front of this licence

load calculation protocol

Has the same meaning as in the Protection of the Environment Operations (General) Regulation 2009

local authority Has the same meaning as in the Protection of the Environment Operations Act 1997

material harm Has the same meaning as in section 147 Protection of the Environment Operations Act 1997

MBAS Means methylene blue active substances

Minister Means the Minister administering the Protection of the Environment Operations Act 1997

mobile plant Has the same meaning as in Part 3 of Schedule 1 of the Protection of the Environment Operations Act

1997

motor vehicle Has the same meaning as in the Protection of the Environment Operations Act 1997

O&G Means oil and grease

percentile [in relation to a concentration limit of a sample]

Means that percentage [eg.50%] of the number of samples taken that must meet the concentration limit specified in the licence for that pollutant over a specified period of time. In this licence, the specified period of time is the Reporting Period unless otherwise stated in this licence.

Includes all plant within the meaning of the Protection of the Environment Operations Act 1997 as well as

motor vehicles.

pollution of waters [or water pollution]

plant

Has the same meaning as in the Protection of the Environment Operations Act 1997

premises Means the premises described in condition A2.1

Has the same meaning as in the Protection of the Environment Operations Act 1997 public authority

regional office Means the relevant EPA office referred to in the Contacting the EPA document accompanying this licence

reporting period For the purposes of this licence, the reporting period means the period of 12 months after the issue of the

licence, and each subsequent period of 12 months. In the case of a licence continued in force by the Protection of the Environment Operations Act 1997, the date of issue of the licence is the first anniversary

of the date of issue or last renewal of the licence following the commencement of the Act.

restricted solid waste

scheduled activity

TM

Has the same meaning as in Part 3 of Schedule 1 of the Protection of the Environment Operations Act

Means an activity listed in Schedule 1 of the Protection of the Environment Operations Act 1997

Has the same meaning as in Part 3 of Schedule 1 of the Protection of the Environment Operations Act special waste

1997

Together with a number, means a test method of that number prescribed by the Approved Methods for the

Sampling and Analysis of Air Pollutants in New South Wales.

Licence - 2156



Means total suspended particles TSP

Means total suspended solids TSS

Means the elements antimony, arsenic, cadmium, lead or mercury or any compound containing one or Type 1 substance

more of those elements

Type 2 substance Means the elements beryllium, chromium, cobalt, manganese, nickel, selenium, tin or vanadium or any

compound containing one or more of those elements

utilisation area Means any area shown as a utilisation area on a map submitted with the application for this licence

waste Has the same meaning as in the Protection of the Environment Operations Act 1997

waste type Means liquid, restricted solid waste, general solid waste (putrescible), general solid waste (non-

putrescible), special waste or hazardous waste

Mr Tim Gilbert

Environment Protection Authority

(By Delegation)

Date of this edition: 09-May-2000

Licence - 2156



End	Notes		
1	Licence varied by notice 1002042, issued on 09-Oct-2000, which came into effect on 03-Nov-2000.		
2	Licence varied by notice 1007998, issued on 06-Sep-2001, which came into effect on 01-Oct-2001.		
3	Licence varied by notice 1014815, issued on 05-Feb-2002, which came into effect on 02-Mar-2002.		
4	Licence varied by notice 1017329, issued on 14-May-2002, which came into effect on 08-Jun-2002.		
5	Licence varied by notice 1026412, issued on 22-Sep-2003, which came into effect on 17-Oct-2003.		
6	Licence varied by notice 1038658, issued on 05-Jul-2004, which came into effect on 30-Jul-2004.		
7	Licence varied by notice 1069066, issued on 27-Oct-2008, which came into effect on 27-Oct-2008.		
8	Condition A1.3 Not applicable varied by notice issued on <issue date=""> which came into effect on <effective date=""></effective></issue>		
9	Licence varied by notice 1096620, issued on 09-Jan-2009, which came into effect on 09-Jan-2009.		
10	Licence varied by notice 1103177, issued on 03-Jul-2009, which came into effect on 03-Jul-2009.		
11	Licence varied by correction to scheduled activity name, issued on 22-Dec-2010, which came into effect on 22-Dec-2010.		
12	Licence varied by correction to scheduled activity name, issued on 22-Dec-2010, which came into effect on 22-Dec-2010.		
13	Licence varied by notice 1124999, issued on 08-Apr-2011, which came into effect on 08-Apr-2011.		
14	Licence varied by notice 1500707 issued on 09-Aug-2011		
15	Licence varied by notice 1503595 issued on 18-Jan-2012		
16	Licence varied by notice 1510293 issued on 16-Dec-2013		
17	Licence varied by notice 1519872 issued on 18-Aug-2014		
18	Licence varied by notice 1524408 issued on 29-Aug-2014		
19	Licence varied by notice 1527155 issued on 21-Jan-2015		

20 Licence varied by notice 1532855 issued on 11-Aug-2015

Licence - 2156



21 Licence varied by notice	1536932 issued on 07-Jan-2016
22 Licence varied by notice	1538338 issued on 10-Mar-2016
23 Licence varied by notice	1541060 issued on 01-Sep-2016
24 Licence varied by notice	1549516 issued on 03-Apr-2017